



Access Statement for Riverside House **4 Star Rated Guest Accommodation**

Introduction

The following statement is a summary of our provision which endeavours to ensure an enjoyable visit to Riverside House for all our guests. Riverside House operates a complete No Smoking policy.



Entrance to Riverside House



Pre-Arrival

- Reservations can be made by telephone, letter, email and online
- Website accessibility
- Large Print
- 15 minutes walk to centre of Cirencester or 3 minutes drive
- Bus 32 51 51A 881 stop at Watermoor Road 3 minutes walk from Riverside House
- Availability of accessible taxis

Arrival & Car Parking Facilities

- 24 hr security
- We are happy to reserve a parking space for disabled badge holders
- Parking is level
- Entrance to Riverside House is over a small, sturdy bridge with rails each side
- There is a step to the first set of double doors. A ramp is available on request
- There is a buzzer to the right of the second set of double doors linked to security
- We are happy to make arrangements with you regarding your arrival over the phone or via email prior to your stay
- The entrance is well lit



Main Entrance

- We do not have an alternative entrance
- The main entrance is well lit
- The ground floor is level inside the building
- Opening hours are not restricted
- Guests are issued with a room key
- There are two manual doors to the stairs

Public WC

- The public disabled toilet is situated on the ground floor near the main entrance. It is easily accessible from the dining area
- The facility is unisex
- The floor surface is linoleum flooring

Restaurant/Dining Area/Bar

- The Restaurant has linoleum flooring
- The Dining Area/Bar is carpeted. All are on the ground floor on one level and are accessible from the front entrance. Wi-Fi access is available
- The dining room has 13 rectangular tables, two square tables and 52 dining chairs. The dining chairs have no arms
- The bar area has 5 bar stools, 6 sofas, 7 lounge chairs with arms and 4 low tables. All the seating and tables are moveable
- The whole building and outside vicinity is non smoking
- The Restaurant is Self Service. Assistance can be given upon request
- Breakfast is not usually available on Bank Holidays



Bedrooms

- There are 24 en-suite bedrooms comprising of 15 double rooms and 9 twin rooms over two floors
- All bedrooms are accessed by the stairs. No lift is available

First Floor - there are 8 stairs to a landing plus a further 9 stairs to the first floor. There is a manual door to the bedrooms. Second Floor - there are 8 stairs to a landing plus a further 8 to the second floor. There is a manual door to the bedrooms

- There are 33 stairs in total. All carpeted with a handrail either side of the stairs. The staircases are well lit
- All bedrooms are carpeted
- All bedrooms have en-suite facilities with linoleum flooring. Most rooms have a step into shower. There are two rooms with a bath and shower
- There are televisions in all bedrooms
- Wi- Fi access is available in all rooms
- The entrance to the bedrooms is level
- The bedrooms are serviced daily except in the case of room only bookings at week-ends



Additional Information

- There are three Fire Exits. Ground floor by the stairs, first floor and second floor.
- The fire alarm system is a continuous siren. If you require assistance for evacuating please notify us on arrival
- Evacuation procedures are provided in all rooms
- Guide Dogs only are welcome

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The information provided is as detailed as possible. In order to help us continually improve our information all feedback is very welcome