



Accessibility Guide for Riverside House

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Welcome

Riverside House, in the grounds of Mitsubishi Motors UK head office, offers good value bed and breakfast accommodation close to the historic market town of Cirencester. It is an ideal base to explore the Cotswolds.

The 24 en-suite guest bedrooms have flat screen TV, hospitality tray, toiletries, hairdryer, free Wi-Fi and free secure parking.

A 15 minute walk and you are in the centre of Cirencester with its unique range of shops, galleries, restaurants and cafés.

Please note there are no ground floor rooms. All rooms are accessed by stairs. We do not have a lift. Non-smoking.

At a Glance

Level Access

- The main entrance has 1 step. There is no lift and no ramp.
- There is level access from the main entrance to:
 - Reception
 - Dining Table

Access with steps

- There are steps from the main entrance to:
 - Bedroom

Bedrooms

- We have non-allergic bedding.

Hearing

- The (bedroom) TVs have subtitles.

Visual

- Some parts of the venue have low lighting.

General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Watermoor
Cirencester
Gloucestershire
GL7 1LF

Travel by public transport

- You can get to Riverside House by bus and train.
- The nearest bus stop is 400m down the road. The bus stop is 0.25 miles / 644.0 km from Riverside House.
- Kemble Station is the closest to Riverside House and is 10 minutes by car.

- You can get a taxi with Cirencester Radio Cars by calling 01285 650 850.

Parking

- There is parking near the venue. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.

Arrival

Path to main entrance

- From the street to the main entrance, there is 1 step. There is no ramp and no lift.
- The path is sloped.

Main entrance

- The main door is side hung and manual.
- The door is 1200mm wide.
- The main entrance has 1 steps.



One step and two manual doors at the entrance to Riverside House.

Getting around inside

Visual Impairment - General Information

- Some parts of the venue have low lighting.

Reception

- From the main entrance to reception, there is level access. The door is 750mm wide.



Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps, desk or table lamps and natural daylight.
- Lights are energy saving. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- No bedrooms have level access. The bedroom nearest the main entrance has 17 steps.
- All bedrooms are ensuite.
- We have bathrooms with a separate shower.



- We have bathrooms with a bath and overhead shower.



Bar

Bar Area

- Once inside there is level access to the Bar Area



Place to eat and drink

Restaurant

- From the main entrance to the dining area, there is level access. The route is 1150mm wide, or more. From the main entrance to the dining area, there is 1 step. There is no lift and no ramp.
- To get to a table, there are no steps.
- The dining area is self-service. If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.
- There is background music sometimes.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free) and nut free specific diets.
- Advance notice required



Getting around outside



Smoking

Smoking Shelter

- The smoking area has a shelter.
- The smoking shelter is close to the main entrance.



Customer care support

Accessibility equipment

- We provide wheelchairs. Wheelchairs are free.

Customer care support

- Staff are available 24 hours a day.

Guide last updated: 21 February 2018